

* တာ်န့ၣ်ကအိၣ်ဝဲၤ**230 MB**ယၢ်လၢနလိုၣ်တဲစီၣ်စုအပူၤ,**ဒီး450 MB**လၢနဒိၣ်ဆါ
ဆဵုၣ်ပှၢ်လၢနကိးဆါယံၣ်**20-မံးနဲးဆါ**,လၢဆလိုၣ်ဂၢ်လီၤသး**Skype®** မ့တဖျါ**Facetime®**
ဆသးန့ၣ်လီၤ.

ကတိပဋ်နသးလၢနကကိာ်လိာ်သးလၢကွဲဟူဖျါအပူၤတက့ၢ်



မၤလီၤတၢ်သးနကသ့အံၤထၢနးအပူၤယၢအကျိၤအဖီလၢတခါခါအသးတက့ၢ်.

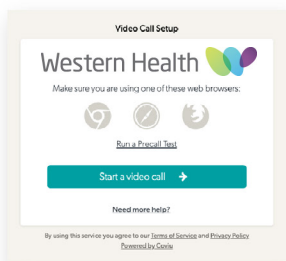
-  Google Chrome (Windows, Android, MacOS)
-  Apple Safari (MacOS, iOS)
-  Firefox 68+ (Windows, Android, MacOS)



လဲၤဆူ-

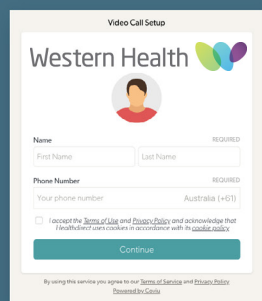
1

လဲၤဆူပုၤယၢအပူၤတၢ်န့ၢ်လိၤအလိၢ်ပံၤတံးလိၤစးထီၣ်ကိၤကွဲဟူဖျါ 'Start Video Call' အတၢ်တံးလိၤအလိၢ်



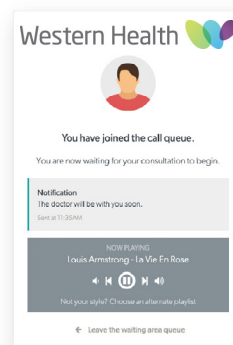
2

ထၢန့ၢ်လိၤနမံၤလိၤတဲၤနီၣ်ဂံၢ်ဝဲနန့ၢ်ဟူတၢ်န့ၢ်လိၤတၢ်ကလုာ်သိၣ်အခါ



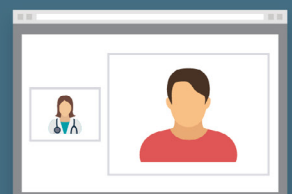
3

လဲၤန့ၢ်လိၤဆူတၢ်ဆိၣ်ခါအလိၢ် 'Waiting Area' လၢအီၤလဲၤန့ၢ်အပူၤတက့ၢ်



4

ဆူၣ်ဃုၤတၢ်မ့ၢ်တၢ်ခါကဟဲတၢ်န့ၢ်လိၤလိာ်တၢ်ပိၣ်ကစးထီၣ်ဝဲနန့ၢ်လိၤ



တၢ်တဖၣ်အံၤတမံၤမ့ၢ်တမၤတၢ်ဘၣ်န့ၢ်နကဘၣ်မၤနီၣ်လၢန့ၢ်.

- လဲၤဆူ <https://vcc.healthdirect.org.au/troubleshooting>

လၢကသ့ၣ်ညါအါထီၣ်တၢ်ဂ့ၢ်တၢ်ကျိၤအဂီၢ်

This translation was provided courtesy of



Attending your appointment via a Video Call

Where appropriate, you can have your consultation online via a video call

Video calling is as convenient as a phone call, with the added value of face-to-face communication.

It can save you time and money, and brings your care closer to home.



Where do I go to attend my appointment?

To attend your appointment, go to:

Instead of travelling to your appointment, you enter the clinic's waiting area online.

The health service is notified when you arrive, and your clinician will join you when ready.

There is no need to create an account. No information you enter is stored.



What do I need to make a video call?



A good connection to the internet

If you can watch a video online (e.g. YouTube) you can make a video call



A private, well-lit area where you will not be disturbed during the consultation



One of these:

- Google Chrome web browser (recommended) or Firefox web browser on a desktop or laptop (Windows or MacOS), or on an Android tablet or smartphone
- Safari web browser on an Apple desktop or laptop (MacOS), or iPad or iPhone



Web-camera, speakers and microphone (already built into laptops or mobile devices)



Is it secure?

Video calls are secure; your privacy is protected. You have your own private video room, that only authorised clinicians can enter.



How much does a video call cost?

The video call is free (except for your internet usage). However, the regular costs – if any – of a medical consultation still apply.



How much internet data will I use?

You don't use any data while waiting for a clinician to join you.

A video consultation uses less than half of the data you would use while watching a YouTube video in High Definition*.

Data use is less on lower-speed internet connections, or if you're using a less powerful computer, tablet, or smartphone. These factors can also reduce the overall quality of the call.

Data use increases when there are more than two participants in the call.



Smartphone & tablet users

If you can, connect to a home or work Wi-Fi network to avoid using your mobile data allowance.

See over for more information on how to make a video call.

* That's about 230 MB on a mobile device, and 450 MB on a PC for a 20 minute call, which is similar to Skype® or FaceTime®.

Get ready to make video calls



Make sure that you use one of the following web browsers:



Google Chrome
(Windows, Android, MacOS)



Apple Safari (MacOS, iOS)



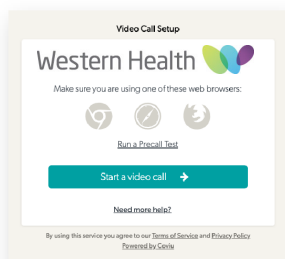
Firefox 68+
(Windows, Android, MacOS)



Go to

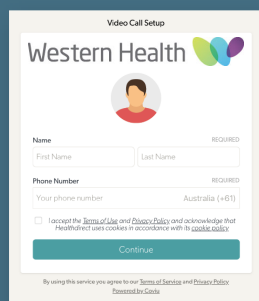
1

Go to the entry point on the service's website and click the **Start Video Call** icon



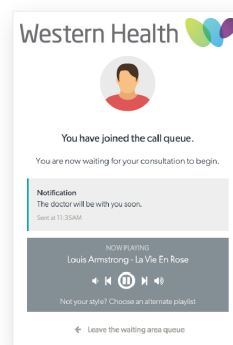
2

Enter name and phone number when prompted



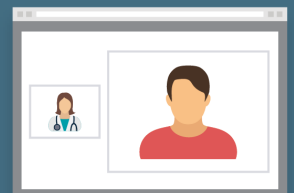
3

Enter the clinic's online Waiting Area



4

Clinician arrives and the consultation proceeds



! What do I do if something is not working?

- Go to <https://vcc.healthdirect.org.au/troubleshooting>

More information